

EDUCATION

Doctor of Education	8/2008
<i>Nova Southeastern University – Ft. Lauderdale, Florida</i>	
➤ Concentration: Organizational Leadership	
➤ Minor: Conflict Resolution	
Master of Business Administration	3/2017
<i>Northwest Nazarene University – Nampa, Idaho</i>	
➤ Major: Business Administration	
Master of Public Administration	8/2000
<i>California State University – Northridge, California</i>	
➤ Major: Public Administration	
Bachelor of Science	8/1999
<i>University of La Verne – La Verne, California</i>	
➤ Major: Organizational Management	
Associate of Arts	5/1997
<i>Los Angeles Valley College – Van Nuys, California</i>	
➤ Major: Speech Communication	

TEACHING EXPERIENCE

Associate Professor of Leadership (Tenured)	8/2022-Present
Associate Professor of Leadership	8/2018-8/2022
Assistant Professor of Leadership	8/2016-8/2018
Adjunct Professor of Leadership	9/2008-8/2016
<i>Northwest Nazarene University – Nampa, Idaho</i>	
<ul style="list-style-type: none">• Leadership Development (Graduate, Online & Face-to-Face)• Organizational Dynamics (Graduate, Online & Face-to-Face)• Strategic Management/MBA Capstone (Graduate, Blended & Face-to-Face)• Servant Leadership (Graduate, Online)• Leadership and Diversity (Graduate, Online)• Leadership and Sustainability (Graduate, Online)• Business Processes and Systems (Graduate, Online)• Business Environment (Graduate, Online)• Advanced Public School Finance (Graduate, Online)• Human Resource Management (Undergraduate, Online & Face-to-Face)• Principles of Management (Undergraduate, Online & Face-to-Face)• Organizational Behavior (Undergraduate, Face-to-Face)• Business Communication (Undergraduate, Face-to-Face)• Business Statistics (Undergraduate, Face-to-Face)	

Adjunct Professor of Management and Organizational Leadership**3/2009-Present***George Fox University – Newburg, Oregon*

- Ethics for Managers (Undergraduate, Online)
- Human Resource Management (Undergraduate, Online, Blended and Face-to-Face)
- Organizational Communication (Undergraduate, Blended and Face-to-Face)
- Organizational Behavior (Undergraduate, Blended and Face-to-Face)
- Organizational Theory (Undergraduate, Online)
- Seminar in Myers Briggs Type Indicator© (Graduate, Face-to-Face)
- Seminar in Conflict Resolution (Graduate, Face-to-Face)

Adjunct Instructor of Business**1/2001-3/2005***University of Alaska, Kenai Peninsula College – Soldotna, Alaska*

- Fundamentals of Supervision (Undergraduate, Face-to-Face)
- Introduction to Business (Undergraduate, Face-to-Face)
- Fundamentals of Financial Management (Undergraduate, Face-to-Face)
- Fundamentals of Oral Communication (Undergraduate, Face-to-Face)

COURSE DEVELOPMENT EXPERIENCE*Northwest Nazarene University – Nampa, Idaho*

- BSNS 6172 Leadership Development (Graduate, Online and Face-to-Face)
- BSNS 6101 Organizational Dynamics (Graduate, Online and Face-to-Face)
- BSNS 6173 Servant Leadership (Graduate, Online and Face-to-Face)
- BSNS 6174 Leadership & Diversity (Graduate, Online)
- BSNS 6175 Leadership & Sustainability (Graduate, Online)
- EDUC 7527 Theoretical Foundations of Online Education (Graduate, Online)
- EDUC 7528 Effective Online Teaching (Graduate, Online)
- EDUC 8673 Advanced Public School Finance (Graduate, Online)
- BSNS 4670 Organizational Behavior (Undergraduate, Online and Face-to-Face)
- BSNS 3640 Principles of Management (Undergraduate, Online and Face-to-Face)
- BSNS 3650 Human Resource Management (Undergraduate, Online and Face-to-Face)

George Fox University – Newburg, Oregon

- MAOL 546 Seminar in Conflict Resolution (Graduate, Face-to-Face)
- Seminar in Myers Briggs Type Indicator© (Graduate, Face-to-Face)
- MGOL 440 Human Resource Management (Undergraduate, Online)

TEACHING-RELATED SERVICE*Palgrave Macmillan – London, England*

- Textbook Reviewer
Oakshott, L. (2016). Essential quantitative methods for business, management, and finance (6th ed.). London: Palgrave Macmillan.

3/2018-5/2018

PROFESSIONAL EXPERIENCE

Dean, College of Business

6/2022-Present

Northwest Nazarene University – Nampa, Idaho

- Provide leadership and strategic direction for graduate and undergraduate business degree and certificate programs, ensuring alignment with university mission, vision, and values.
- Build strong relationships with the business community and effectively market business degree and certificate programs to businesses and prospective students.
- Recruit, lead, develop, and evaluate business faculty and staff members, and create a culture of continuous improvement.
- Lead strategic planning processes and quality enhancement initiatives that ensure ongoing ACBSP accreditation.
- Develop, implement, and monitor the College of Business budgets and effectively allocate resources for priority initiatives.

Leadership and HR Consultant

3/2013-Present

J. Jensen Group – Nampa, Idaho

- Design and execute leadership strategies that help organizations adapt to and thrive in an ever-changing global business environment.
- Provide human resource strategic planning and legal counsel services for organizations.
- Provide customized educational and training materials and events for organizations.
- Provide individual and group training in personality type (MBTI®) and Strengthsfinder.

Director of Graduate Studies, College of Business

1/2019-6/2022

Northwest Nazarene University – Nampa, Idaho

- Provided leadership for graduate business programs, ensuring alignment with university mission, vision, and values.
- Developed and implemented a new Master of Accountancy degree program and a Graduate Certificate in Business Analytics program.
- Updated and refreshed curriculum for the Master of Business Administration degree program.
- Developed, implemented, and monitored graduate business program budgets and effectively allocate resources for priority initiatives.

Title III Activity Director/Instructional Designer

2/2014-8/2016

Northwest Nazarene University – Nampa, Idaho

- Provided leadership and oversight of Title III course development activities for NNU Online.
- Collaborated with faculty members across all disciplines in online course development.
- Directed pilot testing and evaluation of new online courses.
- Led faculty training in instructional design and delivery strategies for effective online courses.

Deputy Superintendent

6/2010-3/2013

Chief Business Officer (CFO, CHRO, CTO)

3/2005-6/2010

Nampa School District – Nampa, Idaho

- Provided vision and leadership to academic services, business services, and alternative school programs in support of the District's mission, vision, and student achievement goals.
- Enhanced the district's risk management program resulting in significant cost savings in workers' compensation claims, liability insurance premiums, and legal expenses.
- Served as chief negotiator for collective bargaining with the teacher's union.
- Successfully led on-time and under-budget software upgrade projects including the implementation of a new financial/human resource information management system.

- Increased coordination of services and teamwork between administrative departments and schools resulting in a more service-oriented culture within the administrative office.

Director of Human Resources and Finance

8/2001-3/2005

Banner Health System, Heritage Place – Soldotna, Alaska

- Provided leadership and strategic direction to human resources, finance, and physical plant in support of the Facility's patient care goals.
- Developed and implemented the Facility's \$7M annual operating budget.
- Successfully implemented a merit pay compensation program for patient care and support staff.
- Enhanced recruitment strategies to attract high-quality applicants for hard-to-fill positions.

PUBLICATIONS

Jensen, J.D., Dunn, S.L., & Russell, W.J. (2022). *Management failures: Lessons learned through case study*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7366318-5-0; eBook ISBN 978-1-7366318-4-3.

Dunn, S.L., & Jensen, J.D. (2021). *Manage with flair (Vol. 5): Smart business sense*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7366318-3-6; eBook ISBN 978-1-7366318-2-9.

Dunn, S.L., & Jensen, J.D. (2021). *Manage with flair (Vol. 4): Boards of directors*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7366318-1-2; eBook ISBN 978-1-7366318-0-5.

Dunn, S.L., & Jensen, J.D. (2021, March). Risk in leadership and management: Risk-seeking vs. risk averse. *International Journal of Business Administration*, 12(2), 64-75.

Dunn, S.L., & Jensen, J.D. (2021). *Manage with flair (Vol. 3): Management decision making*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7333039-8-9; eBook ISBN 978-1-7333039-7-2.

Dunn, S.L., & Jensen, J.D. (2020). *Manage with flair (Vol. 2): Global strategy*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7333039-6-5; eBook ISBN 978-1-7333039-5-8.

Dunn, S.L., & Jensen, J.D. (2020). *Manage with flair (Vol. 1): Strategic management*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7333039-4-1; eBook ISBN 978-1-7333039-3-4.

Dunn, S.L., Jensen, J.D., & Galloway R.R. (2019). *Navigating religious diversity in the global business environment*. Nampa, Idaho: J. Jensen Group. Paperback ISBN 978-1-7333039-1-0; eBook ISBN 978-1-7333039-0-3; Audiobook ISBN 978-1-7333039-2-7

Dunn, S.L., & Jensen, J.D. (2019, March). Buddhism and Buddhist business practices. *International Journal of Business Administration*, 10(2), 115-128.

Dunn, S.L., & Jensen, J.D. (2019, January). Hinduism and Hindu business practices. *International Journal of Business Administration*, 10(1), 33-48.

Dunn, S.L., & Jensen, J.D. (2018, November). Whither Taiwan: Ilha formosa or ilha devastada? *International Journal of Business Administration*, 9(6), 28-38.

Jensen, J.D. (2018, September). An analysis and evaluation of foreign direct investment in Kosovo. *International Journal of Business Administration*, 9(5), 88-95.

Dunn, S.L., & Jensen, J.D. (2018, July). Judaism and Jewish business practices. *International Journal of Business Administration*, 9(4), 73-88.

Jensen, J.D. (2018, March). Employee motivation: A leadership imperative. *International Journal of Business Administration*, 9(2), 93-98.

Jensen, J.D. (2017, February). The learning organization: A strategic approach to today's global business environment. *Journal of International Management Studies*, 12(1), 55-66.

Jensen, J.D. (2007, December). *Evaluation of a new teacher support program in a Pacific Northwest school district* (Doctoral dissertation). Available from ProQuest Dissertations and Theses Global. (10746710)

CONFERENCE PRESENTATIONS

Jensen, J.D., & Russell, W.J. (2020, June). What does the market want? Data driven analysis of student and employer needs and expectations. Best of Region Presentation at the Accreditation Council for Business Schools & Programs Annual Conference, International Virtual Conference (due to COVID-19).

Jensen, J.D., & Russell, W.J. (2019, October). What does the market want? Data driven analysis of student and employer expectations. Presentation at the Accreditation Council for Business Schools & Programs Region 7 Fall Conference, Riverside, California.

Jensen, J.D., & Lineman, J.P. (2019, June). Entrepreneurship across the curriculum: Developing the next generation of leaders. Best of Region Presentation at the Accreditation Council for Business Schools & Programs Annual Conference, Houston, Texas.

Jensen, J.D., & Lineman, J.P. (2018, October). Entrepreneurship across the curriculum: Developing the next generation of leaders. Presentation at the Accreditation Council for Business Schools & Programs Region 7 Fall Conference, Kapolei, Hawaii.

Jensen, J.D., Sutton, F.T., & Weber, K.C. (2017, October). Back to basics: Redefining the 3Rs for a transformational student experience contributing to a sustainable business program. Presentation at the Accreditation Council for Business Schools & Programs Region 7 Fall Conference, Denver, Colorado.

CERTIFICATIONS

Senior Certified Professional ([SHRM-SCP](#))
Society for Human Resource Management

Certified Myers Briggs Type Indicator Practitioner
Center for Psychological Type

MEMBERSHIPS

Human Resource Association of the Treasure Valley	2017-Present
Delta Mu Delta – Lota Theta Chapter	2017-Present
Accreditation Council for Business Schools and Programs	2016-Present
Society for Human Resource Management	2001-Present

PROFESSIONAL VOLUNTEER SERVICE

Chair, Region 7 <i>Accreditation Council for Business Schools and Programs – Overland Park, Kansas</i>	6/2022-Present
Member, Voice of Work Research Panel <i>Society for Human Resource Management – Alexandria, Virginia</i>	3/2022-Present
Member, Editorial Board <i>International Journal of Business Administration – Toronto, Ontario, Canada</i>	3/2018-Present
Member & Committee Chair, Board of Directors <i>Human Resource Association of Treasure Valley – Boise, Idaho</i>	1/2018-Present
Chair-Elect, Region 7 <i>Accreditation Council for Business Schools and Programs – Overland Park, Kansas</i>	6/2021-6/2022
Secretary, Region 7 <i>Accreditation Council for Business Schools and Programs – Overland Park, Kansas</i>	6/2020-6/2021
Secretary Elect, Region 7 <i>Accreditation Council for Business Schools and Programs – Overland Park, Kansas</i>	6/2019-6/2020
Chair, Region 7 Public Relations Committee <i>Accreditation Council for Business Schools and Programs – Overland Park, Kansas</i>	10/2017-10/2019
Member, Finance and Audit Committee of the Board of Directors <i>Mercy Medical Center – Nampa, Idaho</i>	1/2007-1/2010
Member, Board of Directors <i>Boys and Girls Club of the Kenai Peninsula – Kenai, Alaska</i>	1/2004-3/2005

UNIVERSITY VOLUNTEER SERVICE

FPC Compensation & Benefits Committee Member	4/2021-Present
Dissertation Committee Chair, Ph.D. & Ed.D. in Education	9/2015-Present
Graduate Academic Council Member	1/2019-Present
Graduate Academic Council Chair	11/2021-9/2022
Institutional Review Board Member	1/2021-5/2022
HR Director Search Committee Member	11/2020-4/2021
Assessment & Accreditation Committee Member	8/2018-8/2020

Strategic Enrollment Planning (SEP) – Recruiting/Admissions Working Group Member	8/2019-2/2020
CAS Nominations Committee Member	8/2017-8/2019
Commission on Enhancing Teaching & Learning Member	2/2014-5/2019
HR Director Search Committee Member	9/2018-11/2018
Dean of the College of Business Search Committee Member	8/2018-10/2018
New Revenue Streams Task Force Member	5/2018-8/2018
Enactus Faculty Advisor	8/2017- 8/2018
State Authorization Committee Member	9/2015-8/2016
NUU Online Implementation Team Member	2/2014-8/2016
<i>Northwest Nazarene University – Nampa, Idaho</i>	

CHURCH VOLUNTEER SERVICE

Member, Board of Directors	8/2018-Present
<i>Wesleyan Bible Camp – Cascade, Idaho</i>	
Finance Committee Member	1/2010-12/2012 & 1/2019-Present
LIFEGroup Leader	1/2014-12/2019
Director of LIFEgroups	5/2016-1/2018
Strategic Development Team Member	1/2013-12/2016
JERICO Project Campaign Director	1/2013-12/2016
Sunday School Superintendent	2/2008-2/2009
Sunday School Teacher	1/2007-2/2008
<i>Grace Bible Church – Nampa, Idaho</i>	

CONFERENCES

***Accreditation Council for Business Schools & Programs (ACBSP) 2022 Region 7 Fall Conference**
October 13-14, 2022 – Nampa, Idaho

Human Resource Association of the Treasure Valley (HRATV) 2022 Conference
April 29, 2022 – Boise, Idaho

Accreditation Council for Business Schools & Programs (ACBSP) 2021 Annual Conference
June 25-27, 2021 – International Virtual Conference (due to COVID-19)

****Accreditation Council for Business Schools & Programs (ACBSP) 2020 Region 7 Fall Conference**
October 15-16, 2020 – Regional Virtual Conference (due to COVID-19)

***Accreditation Council for Business Schools & Programs (ACBSP) 2020 Annual Conference**
June 22-24, 2020 – International Virtual Conference (due to COVID-19)

***Accreditation Council for Business Schools & Programs (ACBSP) 2019 Region 7 Fall Conference**
October 24-25, 2019 – Riverside, California

***Accreditation Council for Business Schools & Programs (ACBSP) 2019 Annual Conference**
June 21-24, 2019 – Houston, Texas

Human Resource Association of the Treasure Valley (HRATV) 2019 Conference
April 19, 2019 – Boise, Idaho

***Accreditation Council for Business Schools & Programs (ACBSP) 2018 Region 7 Fall Conference**
October 11-12, 2018 – Kapolei, Hawaii

Human Resource Association of the Treasure Valley (HRATV) 2018 Conference
April 13, 2018 – Boise, Idaho

***Accreditation Council for Business Schools & Programs (ACBSP) 2017 Region 7 Fall Conference**
October 25-27, 2017 – Denver, Colorado

Accreditation Council for Business Schools & Programs (ACBSP) 2017 Annual Conference
June 24-26, 2017 – Anaheim, California

WCET (WICHIE Cooperative for Educational Technologies) 2015 Annual Conference
November 11-15, 2015 – Denver, Colorado

Learning DevCamp 2015
June 23-25, 2015 – Salt Lake City, Utah

WCET (WICHIE Cooperative for Educational Technologies) 2014 Annual Conference
November 19-21, 2014 – Portland, Oregon

Northwest eLearning Conference
October 23-24, 2014 – Boise, Idaho

The Sloan Consortium 7th Annual International Symposium: Emerging Technologies for Online Learning Conference
April 9-11, 2014 – Dallas, Texas

*Conference presenter. See *Conference Presentations* section above.

** Conference chair. Coordinated selection of presentations and overall conference programming.

SEMINARS & WEBINARS

Seminars = Interactive, live

Webinars – Interactive, virtual

Cultivating a Diverse, Equitable, & Inclusive Community (Webinar)
September 2022 – Human Resource Association of the Treasure Valley

How to Build DE&I and EQ (Seminar)
June 2022 – Human Resource Association of the Treasure Valley

Assurance of Learning in Practice (Webinar)
May 2022 – Peregrine Global Services

Foundations of Assurance of Learning (Webinar)
April 2022 – Peregrine Global Services

Benefit Trends for Employee Attraction and Retention (Webinar)
February 2022 – Human Resource Association of the Treasure Valley

Rediscover the Value of Human Connection (Webinar)

January 2022 – Human Resource Association of the Treasure Valley

The Lead Series: Leadership Conversations with CHRO's and Chief People Leaders (Webinar)

December 2021 – Human Resource Association of the Treasure Valley

Retain and Develop Through a Military Leader Lens (Webinar)

November 2021 – Human Resource Association of the Treasure Valley

All Catch, No Release: How to Create a Culture of Commitment (Webinar)

October 2021 – Human Resource Association of the Treasure Valley

The Lead Series: Leadership Conversations with CHRO's and Chief People Leaders (Webinar)

September 2021 – Human Resource Association of the Treasure Valley

On-Demand Coaching: A New Leadership Development & Retention Solution in Response to Emerging Trends (Webinar)

August 2021 – Human Resource Association of the Treasure Valley

The Lead Series: Leadership Conversations with CHRO's and Chief People Leaders (Webinar)

July 2021 – Human Resource Association of the Treasure Valley

2020 Employment Law Update (Webinar)

December 2020 – Human Resource Association of the Treasure Valley

Understanding the Dynamics of the Multi-Generational Workforce (Webinar)

August 2020 – Human Resource Association of the Treasure Valley

The Power of your Personal Brand (Webinar)

June 2020 – Human Resource Association of the Treasure Valley

Network Beyond the Bias: Making Diversity a Competitive Advantage for your Career (Webinar)

May 2020 – Human Resource Association of the Treasure Valley

HR Leader's Return-to-Workplace Strategies: Challenges, Opportunities and Impacts (Webinar)

May 2020 – Human Resource Association of the Treasure Valley

COVID-19 Employment Law (Webinar)

April 2020 – Hawley Troxell Attorneys and Consultants

Overcoming the Barriers of Immigration (Seminar)

March 2020 – Human Resource Association of the Treasure Valley

Culture of Engagement: Why/How to Build Passionate, Engaged Teams (Seminar)

February 2020 – Human Resource Association of the Treasure Valley

New Year Resolve-a-lution: Cultivating Resolve and Focus in the New Year (Seminar)

January 2020 – Human Resource Association of the Treasure Valley

LEAP Leadership Training (Seminar)

Fall 2019 – Northwest Nazarene University

Emerging Workforce Study - Workplace Transformation: Navigating the New Normal (Seminar)

December 2019 – Human Resource Association of the Treasure Valley

The Mind, Myths, and Impact of Veterans (Seminar)

November 2019 – Human Resource Association of the Treasure Valley

Can Good Leaders Truly Motivate Others? (Seminar)

October 2019 – Human Resource Association of the Treasure Valley

A Framework for the Future (Seminar)

September 2019 – Human Resource Association of the Treasure Valley

Taking Ownership (Seminar)

August 2019 – Human Resource Association of the Treasure Valley

Constructive Conversations (Seminar)

June 2019 – Human Resource Association of the Treasure Valley

Badges, Microcredentials and Stackable Credentials: New Models to Bridge Skills Gaps and Ensure Your Students are Workforce Ready (Webinar)

June 2019 – PaperClip Communication

Mentoring Graduate Students: Strategic Initiatives to Ensure They Persist & Succeed (Webinar)

January 2019 – PaperClip Communication

Employee Wellness Programs: Myths and Realities (Seminar)

December 2018 – Human Resource Association of the Treasure Valley

Using Data to Drive a Strong Culture (Seminar)

November 2018 – Human Resource Association of the Treasure Valley

Women are THE Competitive Advantage (Seminar)

October 2018 – Human Resource Association of the Treasure Valley

Generating Effective Teamwork: The Heart of Organizational Success (Seminar)

May 2018 – Human Resource Association of the Treasure Valley

Watch Your Step! Avoiding Compliance Pitfalls (Seminar)

March 2018 – Human Resource Association of the Treasure Valley

Three Reasons Your Next Training Program is Likely to Deliver Disappointing Results... (Seminar)

February 2018 – Human Resource Association of the Treasure Valley

Leading Through Change: Civil Rights Law Trends in Idaho (Seminar)

January 2018 – Human Resource Association of the Treasure Valley

Five Keys to Building a Culture of Development (Seminar)

December 2017 – Human Resource Association of the Treasure Valley

Rethinking harassment prevention: Lessons from Fox News, Uber, Sterling Jewelers, and More (Seminar)

November 2017 – Human Resource Association of the Treasure Valley

Using Neuroscience Principles to Facilitate Strategic Planning (Seminar)

October 2017 – Human Resource Association of the Treasure Valley

Experts of our Potential: Understanding Why We Win Today, So We Can Keep Winning Tomorrow (Seminar)

September 2017 – Human Resource Association of the Treasure Valley

Values-Based Leadership: Using Personal Core Values to Lead with Integrity (Seminar)

August 2017 – Human Resource Association of the Treasure Valley

ACBSP Standards and Criteria Workshop (Seminar)

June 2017 – Accreditation Council of Business Schools and Programs
